

**Disclosure - RA**

BESTMATE INVESTMENT SERVICES PVT LTD is registered with SEBI as a Research Analyst with INH000015996 as the SEBI registration number. The registered office address of BESTMATE INVESTMENT SERVICES PVT LTD is OFFICE NO.605, TOWER A, CORPORATE PARK, SECTOR - 142, NOIDA, UTTAR PRADESH, 201305, India. The CIN number of the company is U66220UP2016PTC143375.

The content and data available in the material prepared by the company and on the website of the company, including but not limited to index value, return numbers and rationale are for information and illustration purposes only. Charts and performance numbers do not include the impact of transaction fee and other related costs. Past performance does not guarantee future returns and performances of the portfolios are subject to market risk. Data used for calculation of historical returns and other information is provided by exchange approved third party vendors and has neither been audited nor validated by the Company.

Information present in the material prepared by the company and on the website of the company shall not be considered as a recommendation or solicitation of an investment. Investors are responsible for their investment decisions and are responsible to validate all the information used to make the investment decision. Investor should understand that his/her investment decision is based on personal investment needs and risk tolerance, and information present in the material prepared by the company and on the website of the company is one among many other things that should be considered while making an investment decision. Investments in securities market are subject to market risks. Read all the related documents carefully before investing.

Registration granted by SEBI, membership of BASL (in case of RAs) and certification from NISM in no way guarantee performance of the intermediary or provide any assurance of returns to investors. The purpose of the Document is to provide essential information about the Research Analyst Services in a manner to assist and enable the prospective client/client in making an informed decision for engaging Research Analyst before investing.

**A. Descriptions about Bestmate Investment services Private Ltd (BISPL)****History, Present business and Background**

**Bestmate Investment services Private Ltd**, in its capacity as a SEBI-Registered Research Analyst, is dedicated to providing in-depth and objective research and market analysis. BISPL specializes in generating insights based on data-driven methodologies and market research, aimed at helping clients and investors make informed decisions. Our research covers a wide spectrum of securities, industries, and market trends, without providing personalized research analysis or engaging in client-specific risk profiling. BISPL focuses on delivering research reports and recommendations based on publicly available data, financial reports, and market conditions.

**Terms & Conditions for Research Analyst Services**

BISPL provides Research Analyst services that include the publication of research reports, security analysis, and market insights. These services are delivered through various means, such as reports, newsletters, and digital platforms. BISPL does not engage in executing transactions or managing individual portfolios, nor does it provide personalized advisory services like risk profiling or client-specific investment recommendations. All decisions based on BISPL's research are made solely by the client, and BISPL assumes no responsibility for the outcomes of such decisions. The terms of use for BISPL's research services are governed by the agreements and disclosures made available to all clients, and BISPL reserves the right to amend or update these terms as necessary.

**Disciplinary history**

No action has been taken against the Individual or the Company as an Research Analyst by any regulator.

**Annual Compliance Audit**

Disclosure with respect to compliance with annual compliance audit requirement for the last and current financial year:

**Financial Year Compliance Audit Status Year Conducted Remarks**

FY24-25	Completed	2025	-
---------	-----------	------	---

**Affiliations with other intermediaries**

No other affiliations or intermediaries have been registered.

**B. Disclosures with respect to receipt of any consideration by way of remuneration or compensation or in any other form whatsoever, received or receivable by BISPL or any of its associates or subsidiaries for any distribution**

**BestMate Investment Services Pvt. Ltd.**

**or execution services in respect of the research's or securities for which the research analysis is provided to the client**

BISPL do not have any distribution or execution arrangement with the issuers of the securities, that BISPL publishes research on.

**C. Disclosure of consideration by way of remuneration or compensation or in any form whatsoever with respect to recommending the services of a stock broker or other intermediary to a client**

BISPL does not recommend services of any stock broker or intermediary to a client. BISPL does not have any commission sharing agreement with any intermediary for recommending the services either as a stock broker or as other intermediary.

**D. Disclosures with respect to BISPL's own holding position in financial products / securities**

Although BISPL is not registered as a broker with SEBI, it is not actively engaged in to any proprietary trading. It invest in financial products / securities.

**E. Actual or potential conflicts of interest arising from any connection to or association with any issuer of products/ securities, including any material information or facts that might compromise its objectivity or independence in the carrying on of research analyst services:**

BISPL has a separately identifiable department which has an independent activity of providing the Research Analyst services.

**F. Disclosure of all material facts relating to the key features of the research, particularly, performance track record, warnings, disclaimers etc.**

Clients are requested to go through the detailed key features, performance track record of the product, or security including warnings, disclaimers etc. before investing as and when provided by the Research Analyst. Such product materials may also be available to [www.sebi.gov.in](http://www.sebi.gov.in) or [www.nseindia.com](http://www.nseindia.com) or [www.bseindia.com](http://www.bseindia.com).

**G. Drawing client's attention to warnings, disclaimers in documents, advertising materials relating to investment products.**

BISPL and the Research Analysts of BISPL who provide the research analysis to the clients, shall draw the client's attention to the warnings, disclaimers in documents, advertising materials relating to an investment product/s which he/she/they is/are publishing in the research.

**H. Standard Risk Factors as perceived by Research Analyst:**

1. Investments in equities, derivatives and mutual funds are subject to market risks and there is no assurance or guarantee that the objective of the research will be achieved. The past performance does not indicate its future performance. There is no assurance that past performances will be repeated. Investors are not being offered any guaranteed or indicative returns.
2. The performance of the research may be affected by changes in Government policies, general levels of interest rates and risks associated with trading volumes, liquidity and settlement systems in equity and debt markets.
3. Investments in the research which the Clients have opted are subject to wide range of risks which inter alia also include but not limited to economic slow down, volatility & illiquidity of the stocks, poor corporate performance, economic policies, changes of Government and its policies, acts of God, acts of war, civil disturbance, sovereign action and /or such other acts/ circumstance beyond the control of BISPL or any of its fellow subsidiaries.
4. The names of the research do not in any manner indicate their prospects or returns. The performance in the equity research may be adversely affected by the performance of individual companies, changes in the market place and industry specific and macro-economic factors.
5. Investments in debt instruments and other fixed income securities are subject to default risk, liquidity risk and interest rate risk. Interest rate risk results from changes in demand and supply for money and other macroeconomic factors and creates price changes in the value of the debt instruments.
6. Engaging in securities lending is subject to risks related to fluctuations in collateral value / settlement/ liquidity/counter party.
7. The research may use derivatives instruments like index futures, stock futures and options contracts, warrants, convertible securities, swap agreements or any other derivative instruments. Usage of derivatives will expose portfolio to certain risk inherent to such derivatives.

**BestMate Investment Services Pvt. Ltd.**

8. The use of derivative requires a high degree of skill, diligence and expertise. Thus, derivatives are highly leveraged instruments. Small price movement in the underlying security could have a large impact on their value. Other risks in using derivatives include the risk of mis-pricing or improper valuation of derivatives and the inability of derivatives to correlate perfectly with underlying assets, rates and indices.

**General Risks:**

We trust that, before executing on the research of the Research Analyst, we have provided you with all the information about the research, risk factors etc. and you have gone through all the relevant information about the research and have sought requisite clarification about the same.

BISPL shall maintain complete confidentiality of all information provided by the client/s and shall not disclose any such information, without your prior consent except if such disclosure is required to be made in compliance with any applicable law or regulatory direction

**Grievance Redressal Mechanism:**

In case of any grievance / complaint, an investor may approach the concerned Research Analyst who shall strive to redress the grievance immediately, but not later than 21 days of the receipt of the grievance.

- In case you are not satisfied with our response you can lodge your grievance with SEBI at <https://scores.sebi.gov.in/> or you may also BISPL to any of the offices of SEBI. SCORES may be accessed thorough SCORES mobile application as well, same can be downloaded from below link: [https://play.google.com/store/apps/details?id=com.sebi&hl=en\\_IN](https://play.google.com/store/apps/details?id=com.sebi&hl=en_IN)
- ODR Portal could be accessed, if unsatisfied with the response. Your attention is drawn to the SEBI circular no. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/131 dated July 31, 2023, on “Online Resolution of Disputes in the Indian Securities Market”. A common Online Dispute Resolution Portal (“ODR Portal”) which harnesses conciliation and online arbitration for resolution of disputes arising in the Indian Securities Market has been established. ODR Portal can be accessed via the following link - <https://smartodr.in/>

**Grievance Redressal Mechanism for Accessibility Issues:**

In compliance with the SEBI circular, BESTMATE INVESTMENT SERVICES PVT LTD has established a dedicated grievance redressal mechanism to address accessibility-related complaints from persons with disabilities (PwDs).

**1. Dedicated Channels**

- Email: [grievance@bestmate.in](mailto:grievance@bestmate.in)
- Helpline: 0120-4421209 (operational Mon–Fri, 9:30 AM – 6:00 PM)

**2. Process**

- All accessibility-related grievances will be acknowledged within 2 working days.
- Resolution/response will be provided within 15 working days.
- Complex issues requiring longer timelines will be communicated clearly to the complainant.

**3. Escalation Matrix**

- Level 1: Mr. Nikhil Dubey , Nodal Officer, Email:-[nikhil@bestmate.in](mailto:nikhil@bestmate.in) , Contact:- +91-8299095253
- Level 2: Mr. RUPESH KUMAR, Compliance Officer, Email: [compliance@bestmate.in](mailto:compliance@bestmate.in), Contact: +91-9953534357

**Investors Services:**

The detail of investor relation officer who shall attend to the investor queries and complaints is mentioned below:

License Holder Name: BESTMATE INVESTMENT SERVICES PVT LTD

Brand Name: BESTMATE INVESTMENT SERVICES PVT LTD

SEBI Registration No.: INH000015996

Registered Address: OFFICE NO.605, TOWER A, CORPORATE PARK, SECTOR - 142, NOIDA, UTTAR PRADESH, 201305

CIN: U66220UP2016PTC143375

Support Telephone: +91 -9218067155, 0120-4421209.

Support Email: - [info@bestmate.in](mailto:info@bestmate.in).

Principal Officer: PRADEEP SURYAVANSHI, Email ID: [PRADEEP@BESTMATE.IN](mailto:PRADEEP@BESTMATE.IN)

Compliance Officer: RUPESH KUMAR, Email ID: [compliance@bestmate.in](mailto:compliance@bestmate.in).

**Escalation Matrix:**

The detail of escalation matrix for investor queries and complaints is mentioned below:

**BestMate Investment Services Pvt. Ltd.**

Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	RUPESH KUMAR	OFFICE NO.605, TOWER A, CORPORATE PARK, SECTOR - 142, NOIDA, UTTAR PRADESH, 201305	9953534357	<a href="mailto:compliance@bestmate.in">compliance@bestmate.in.</a>	Mon-Fri, 9:30 AM - 6:00 PM
Head of Customer Care	RUPESH KUMAR	OFFICE NO.605, TOWER A, CORPORATE PARK, SECTOR - 142, NOIDA, UTTAR PRADESH, 201305	9953534357	<a href="mailto:compliance@bestmate.in">compliance@bestmate.in.</a>	Mon-Fri, 9:30 AM - 6:00 PM
Compliance Officer	RUPESH KUMAR	OFFICE NO.605, TOWER A, CORPORATE PARK, SECTOR - 142, NOIDA, UTTAR PRADESH, 201305	9953534357	<a href="mailto:compliance@bestmate.in">compliance@bestmate.in.</a>	Mon-Fri, 9:30 AM - 6:00 PM
CEO	PRADEEP SURYAVANSHI	OFFICE NO.605, TOWER A, CORPORATE PARK, SECTOR - 142, NOIDA, UTTAR PRADESH, 201305	9999711338	PRADEEP@BESTMATE.IN	Mon-Fri, 9:30 AM – 6:00 PM
Principal Officer	PRADEEP SURYAVANSHI	OFFICE NO.605, TOWER A, CORPORATE PARK, SECTOR - 142, NOIDA, UTTAR PRADESH, 201305	9999711338	PRADEEP@BESTMATE.IN	Mon-Fri, 9:30 AM – 6:00 PM

## BestMate Investment Services Pvt. Ltd.

Investment in securities market are subject to market risks. Read all the related documents carefully before investing. Registration granted by SEBI, membership of BSE and certification from NISM in no way guarantee performance of the intermediary or provide any assurance of returns to investors.

For "BESTMATE INVESTMENT SERVICES PVT. LTD."

  
AUTH. SIGN./DIRECTOR

**BestMate Investment Services Pvt. Ltd.**

CIN :- U74999UP2016PTC143375 , SEBI RA Registration Number: INH000015996  
A-01, 605, Ansal Corporate Park, Sec - 142 Noida 201305 | Web :- [www.bestmate.in](http://www.bestmate.in) | E-Mail :- [info@bestmate.in](mailto:info@bestmate.in)